



SBN Pendant Pushbutton Stations

Frequently Asked Questions

Q: Why are you introducing the SBN pushbutton pendant station?

A: The SBN pendant is a new design meant to replace our SBP and SBI products. SBP has been a good performer with a loyal following for two decades, but as technology has evolved we are able to offer new features and benefits for our customers.

Q: What are the features of SBN?

A: The enclosure complies with the latest electrical enclosure standards for flame retardance. The button covers are now silicone rubber, which provides a comfortable feel in the hand, flame resistance, and flexibility. The enclosure has a double insulated design, which means no external metal parts can conduct electricity from inside the enclosure to the outside. The screws used to hold the enclosure together are stainless steel, which resist corrosion better than plated steel screws. Additionally, the rubber seal for the back is now in a deeper groove to ensure more reliable sealing.

Another beneficial feature is that the back can be removed without having to touch the top of the pendant, which means maintenance can be performed while the pendant is hanging. This makes checking connections and switches inside the pendant more convenient for service personnel.

The enclosure is designed so that switches can be moved into any hole. On the SBP, a 2-button switch could only be put in holes 1-2, 3-4, 5-6, etc. With this design, the switches can be moved to positions 2-3 4-5, etc. This will allow us to avoid plugged blank holes on custom pendants.

Some models are even smaller than the SBP pendant, making most 2- and 4-button pendants even more comfortable to hold and use.

The new SBN also offers a pilot light option and a single hole hooded button, which provides additional flexibility.

SBN is available in 2, 4, 6, 8, 10, and 12-button configurations; single, two or three speed designs; momentary or maintained on/off; and with a variety of options and accessories. Both standard pre-assembled pendants and pre-wired pendants are available. The SBN is also available in unique 3, 5, and 7-button pendant sizes, so customers can select the exact size needed for their application, lowering costs and reducing pendant size.

Q: Are custom pendants available?

A: Yes, custom pendants, which can be tailored to your specific application, are available.

Q: Does SBN have UL approval for Canada and USA?

A: Yes.





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Q: When will the SBN be available?

A: The SBN will be available in July, 2015. The SBP pendant can be ordered until September, 2015, if supplies are available, although parts can be purchased for one year.

Q: Will my spare 2-button SBP switches fit in the SBN pendants?

A: That depends. The screw mounting bosses of the SBN are different than those on the SBP. If your old SBP switch had four screw mounting holes, like the 3-speed switch, then the answer is no. If your old switch had two mounting holes, the answer is yes. Note that the new switch designs maintain the switch contact visibility of the SBP switches but add a clear plastic cover to keep unwanted material from getting into the contact gap, further increasing safety and performance.

Q: Will spare SBP selector and key switches fit in the SBN pendants?

A: No, they will not fit because the mounting holes do not match.

Q: What is the SBN pendant cost compared to the SBP?

A: Pricing levels are similar. Please use Magnetek's Online Price Book to check pricing and generate pricing quotations good for 30 days.

Q: What support does Magnetek offer for pendants?

A: Magnetek provides quality customer support for all of our control and power delivery products and engineered systems, including:

- Over-the-phone technical support—24 hours a day, 365 days a year
- Two-year warranty
- Fast turnaround on repaired products
- Manual and product documentation available on the web
- Product instruction and troubleshooting via our training course at our facility or on your site

Contact Inside Sales at 800.288.8178 or sales@magnetek.com with additional questions.